

Good news are coming your way! ODeX Go-Live in Vietnam June 30, 2025

Dear Customer,

Have you been looking forward to quicker invoice releases, payment confirmations, and delivery orders release? **From June 30, 2025**, this will all be possible with the introduction of ODeX – the online invoice and payment portal.

Here's an overview of your benefits with ODeX:

1. Real-Time Shipment Visibility

Instantly access shipment details and documents – no more delays.

2. Direct Invoice Access

View and download Hapag-Lloyd invoices directly from the platform. Share them securely with just a few clicks.

3. Flexible, Trackable Payments

Submit payment details for single or multiple invoices online and receive faster payment confirmations.

4. Easy Invoice Extension Requests

Request for demurrage/detention extension requests for import shipments with ease.

5. Customizable, User-Friendly Interface

Enjoy a platform designed for simplicity and tailored to your preferences.

6. Shipment Delegation Made Simple

Shippers and consignees can delegate shipment details and invoice access to agents, enabling real-time updates and smoother coordination.

Stay tuned for further details on ODeX registration and your manual. If you require more information related to this change, please contact your nearest Hapag-Lloyd **office** who will guide you based on your individual situation.