

KMTC INDIA PVT LTD

Advisory: KMTC is Now Live with Payments on ODeX at Mundra, ICD Gandhidham and Chennai locations

Date: 15-08-2025

Dear Valued Customer,

Thank you for supporting our digital initiatives as we continue to simplify and enhance supply chain solutions for you.

E-PAYMENT MODULE ON ODeX

We encourage 100% digital payment transactions for faster operations and urge all KMTC customers to exclusively use the ODeX platform for all shipments arriving at Mundra, Chennai and ICD Gandhidham.

Payments made through the ODeX platform are processed with <u>Zero Charges</u>, ensuring cost efficiency and convenience for our customers.

Payment Update Guidelines:

All payments must be updated on the ODeX portal: <u>/odexglobal.com/</u> under the PAYMENT MODULE.

- For Invoices Available: Update BL number, invoice number, amount, and UTR numbers.
- For Invoices Not Available: Update BL number, amount, UTR number, and remarks. Payments without invoice numbers are accepted only for the following:
 - DO revalidation charges
 - Damage charges
 - Security deposit
 - Advance payments

NEFT/RTGS Payments:

Payment details via email will no longer be accepted. Kindly update them on ODeX only. Matching and receipt transmission may take up to 4 hours once updated.

ODeX Payments:

Use the "Quick Pay" option (VAN/Bank Transfer) to proceed. Payments are immediately auto-matched, ensuring real-time payment confirmation on ODeX.

Important Notes:

- Avoid sending emails to all available email IDs after placing a request on ODeX.
- Ensure all requirements are fulfilled as instructed to avoid delays.
- Notifications sent via ODeX should be resolved and updated on the ODeX portal.

For any questions or further assistance, please contact the ODeX support team at **support@odexglobal.com** or call **+91 9863 122 122.**

Yours Sincerely,

KMTC INDIA PVT LTD